



2020

Support: +44 (0) 1233 635533 | fusionsupport@2020spaces.com | 2020spaces.com

QuickTime and the QuickTime logo are trademarks or registered trademarks of Apple Computer, Inc., used under license therefrom. Microsoft is a registered trademark of Microsoft Corporation in the United States and/or other countries. Windows 8 and the Windows logo are trademarks of the Microsoft group of companies.



Installation Guide

Notes:

2020 Fusion

Please take the time to read these instructions before installing 2020 Fusion.

If you do not have a DVD drive please contact the Support Helpline.

20-20 Technologies Limited

Inca House
Eureka Science Park
Ashford
Kent
TN25 4AB

Support Helpline

Telephone: +44 (0) 1233 635533
Email: fusionsupport@2020spaces.com
Website: 2020spaces.com



Actively Supported Operating Systems

PC Operating Systems (32 & 64 bit)

Windows 8/8.1 (Excluding Windows 8/8.1 RT)
Windows 7 (Excluding Windows 7 Starter)
Windows Vista (Excluding Windows Vista Starter)
Windows Server 2012 (both R1 & R2, Excluding Foundation Edition)
Windows Server 2008 (both R1 & R2, Excluding Foundation Edition)

Mac Operating Systems

Intel based Macintosh, running Mac OS X 10.8.3 (Mountain Lion) or newer, using Boot Camp 5 and Windows 7 (Excluding Windows 7 Starter).

For a complete list of required 3rd party software, please see **PAGE 30** of this document.

Index

Install Software	5
Upgrade	6
New Installation.....	7
Types of Installation	9
Server and Client	
New Installation.....	10
Using Existing Database.....	14
Server Setup	18
Client	
Network	21
Catalogue Installation	25
Required 3rd Party Software	30

Installation Guide

Install Software

IMPORTANT If a shared database is to be used, installation must be performed on the PC containing the database first.

If upgrading a previous version, create and save a backup of your database before commencing.

Attach USB Dongle before running the installer.



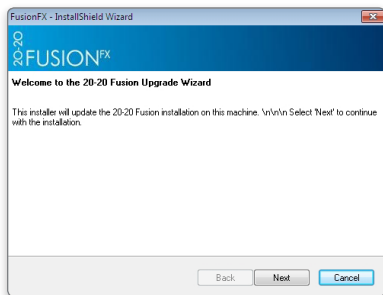
Insert the 2020 Fusion DVD labelled "Software DVD".



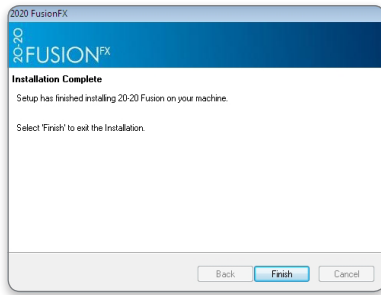
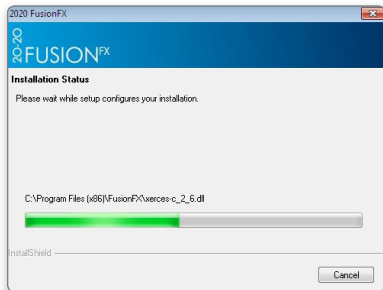
The DVD will automatically start running the installation program.

Install Software – Upgrade

If a previous version of 2020 Fusion is found, this dialog will appear.



Click **Next**. (**Cancel** will abort the installation)



NOTE The existing database will be backed up by this installer before updating.

Progress of the installation process will be indicated.

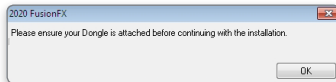
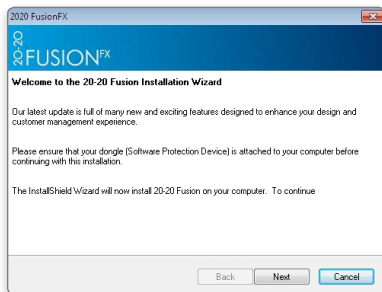
NOTE Several dialogs may appear during this process.

When the installation of your update is complete, click **Finish**.

The latest version of 2020 Fusion is installed and ready to use.

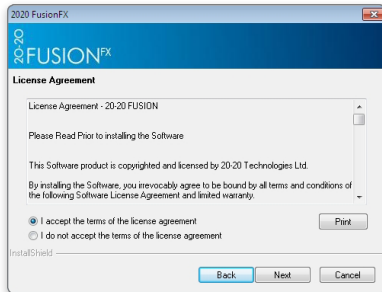
Install Software – New Installation

The welcome screen appears.



A reminder to attach the dongle will appear.

Click **Next**



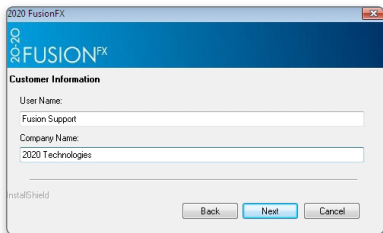
Read and agree to the *Licence Agreement* before continuing.

If you have a printer installed we would recommend that you print a copy of the licence agreement,

Click **"I Accept..."**

and click **Next**.

Install Software – New Installation



2020 FusionFX

Customer Information

User Name:
Fusion Support

Company Name:
2020 Technologies

InstallShield

Back Next Cancel

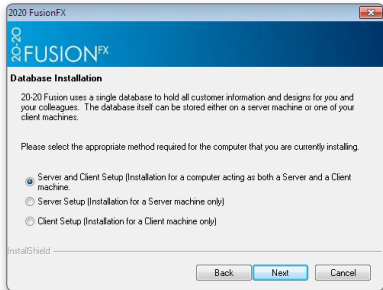
Enter your user information.

NOTE This may already be entered automatically from your system.

Click **Next**.

At this point we need to establish which type of installation is required.

See **TYPES OF INSTALLATION**.



2020 FusionFX

Database Installation

2020 Fusion uses a single database to hold all customer information and designs for you and your colleagues. The database itself can be stored either on a server machine or one of your client machines.

Please select the appropriate method required for the computer that you are currently installing.

☒ Server and Client Setup (Installation for a computer acting as both a Server and a Client machine.)

☐ Server Setup (Installation for a Server machine only)

☐ Client Setup (Installation for a Client machine only)

InstallShield

Back Next Cancel

Types of Installation

NO PREVIOUS VERSION OF 2020 FUSION^{FX} INSTALLED

Server and Client Setup

New Installation

This option installs all 2020 Fusion software (including the client database) on the target machine. This type of installation must be selected when 2020 Fusion is installed on a single computer not connected to any other computers, or when it will run 2020 Fusion and share the database with other computers. Go to **Page 10**.

Server and Client Setup

Using existing database

This option installs all 2020 Fusion software (Using an existing client database) on the target machine. This type of installation must be selected when 2020 Fusion is installed on a single computer not connected to any other computers, or when it will run 2020 Fusion and share the database with other computers. Go to **Page 14**.

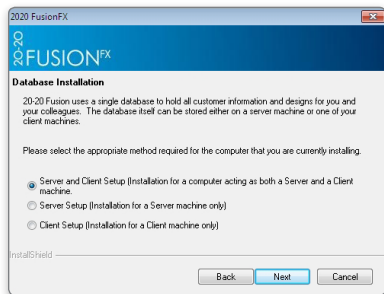
Server Setup

The 'Server Setup' option will only install the client database on the target machine and should only be used where there is more than one computer on a network with a requirement to share designs. This option does not install 2020 Fusion, just the client database and should be installed before any client machines. Go to **Page 18**.

Client Setup

The 'Client Setup' option will install all of the 2020 Fusion software except for the client database on the target machine. During this form of setup you will be prompted for the location of the client database which you must already have installed. This option is only suitable for new installations of 2020 Fusion. Go to **Page 21**.

Server and Client – New Installation



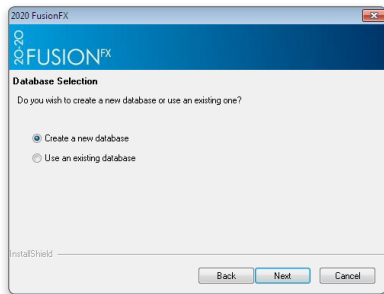
Please refer to the separate Network Client installation instructions if your computer is connected to a network and you wish to work with a shared customer database held on another computer.

IMPORTANT If you wish to let other computers share the database installed on this computer and you have installed 2020 Fusion, the folder containing the Connect Master Database must be “Shared” with all read/write permissions enabled.

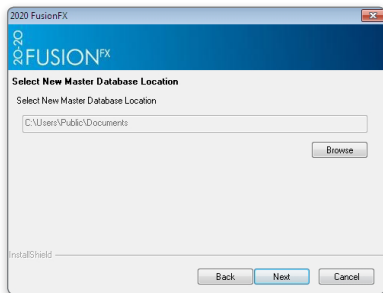
Select **Server and Client Setup** and click **Next**.

NOTE This option is the server setup and the client setup combined, therefore all 2020 Fusion software (including the client database) will be installed on the target machine.

Select **Create a new database** and click **Next**.



Server and Client – New Installation



The installer will enter the recommended database location.

This is the default location for installations on Windows 8/8.1, Windows 7 and Windows Vista.

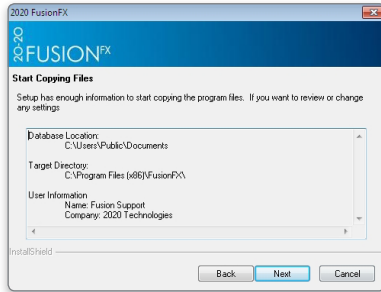
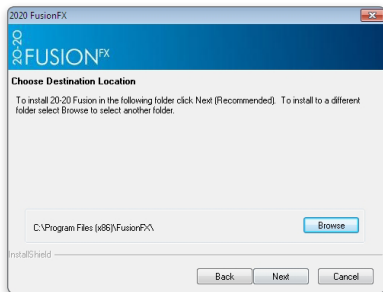
NOTE Use the **Browse** button if another location is required.

Click **Next**.

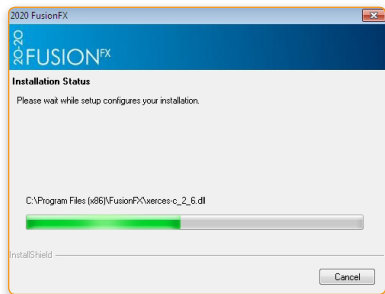
Confirmation of the installation destination appears.

NOTE You may select **Back** at any time to change these details.

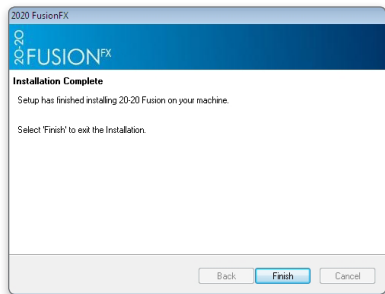
Click **Next** to continue the installation.



Server and Client – New Installation



A status screen will appear indicating the installer's progress.

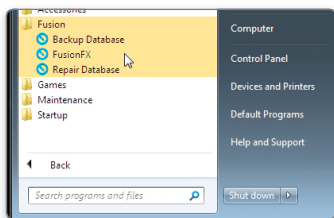


Click **Finish** when the installation is complete.



A 2020 Fusion icon will appear on the desktop.
DOUBLE-CLICK to start.

Server and Client – New Installation

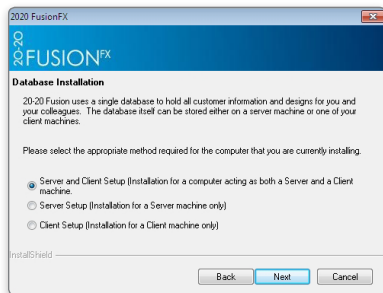


A 2020 Fusion program group will also be available in the Windows Start menu.

2020 Fusion can be started by either method.

The manufacturers' catalogues can now be installed. Go to **PAGE 25**.

Server and Client – Using Existing Database



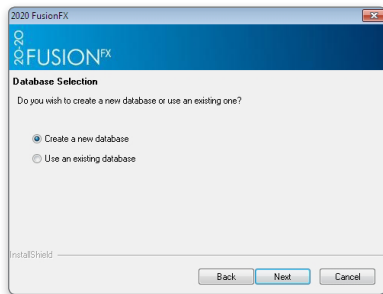
Please refer to the separate **Network Client installation** instructions if your computer is connected to a network and you wish to work with a shared customer database held on another computer.

Select **Server and Client Setup** and click **Next**.

IMPORTANT If you wish to let other computers share the database installed on this computer and you have installed 2020 Fusion, the folder containing the **Connect Master Database** must be “Shared” with all read/write permissions enabled.

NOTE This option is the server setup and the client setup combined, therefore all 2020 Fusion software (using the existing client database) will be installed on the target machine.

Select **Use an existing database** and click **Next**.

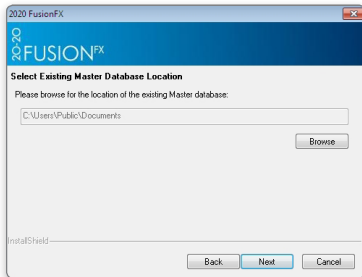


Server and Client – Using Existing Database

The installer will enter the expected database location.

NOTE Use the **Browse** button if another location is required.

Click **Next**.



This will give you the default location for installations on Windows 8/8.1, Windows 7 and Windows Vista.

NOTE Use the **Browse** button if another location is required.

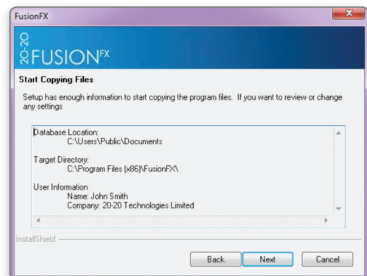
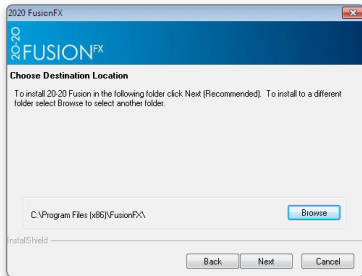
Confirmation of installation destination appears.

NOTE You may select **Back** at any time to change these details.

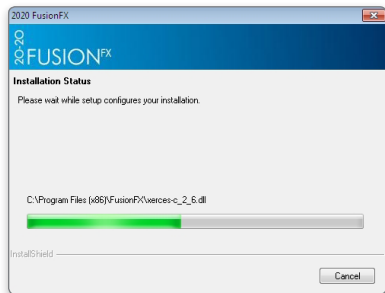
Click **Next**.

NOTE You may select **Back** at any time to change these details.

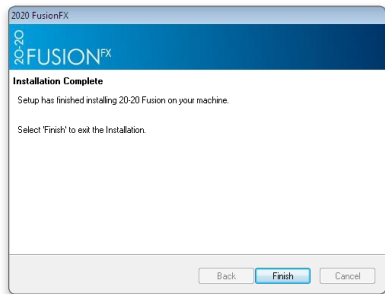
Click **Next** to continue the installation.



Server and Client – Using Existing Database



A status screen will appear indicating the installer's progress.

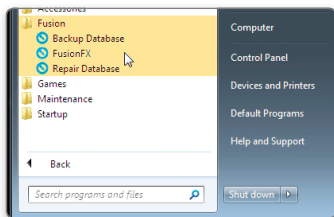


Click **Finish** when the installation is complete.



A 2020 Fusion icon will appear on the desktop.
DOUBLE-CLICK to start.

Server and Client – Using Existing Database

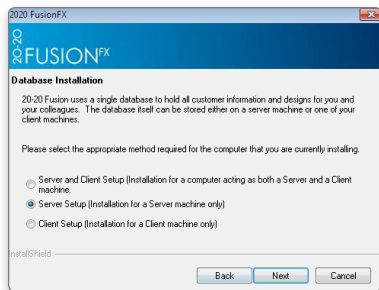


A 2020 Fusion program group will also be available in the Windows Start menu.

2020 Fusion can be started by either method.

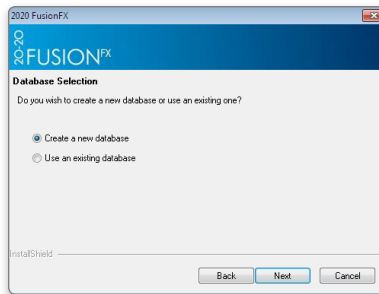
The manufacturers' catalogues can now be installed. Go to **PAGE 25**.

Server Setup



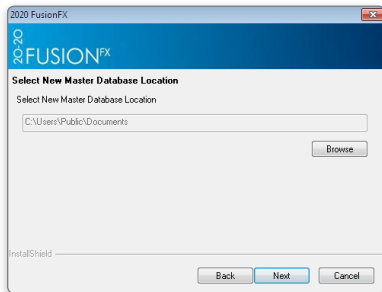
Select **Server Setup** and click **Next**.

This type of setup should be chosen when the user requires the client database to be located on a different machine to the one/s running the 2020 Fusion program, i.e. when multiple users on different machines are connecting to the same database on a server.



Select **Create a new database** and click **Next**.

Server Setup



The installer will display the recommended database location.

This is the default location for installations on Windows 8/8.1, Windows 7 and Windows Vista.

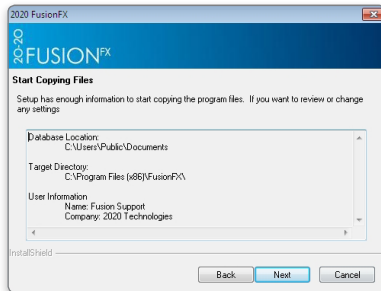
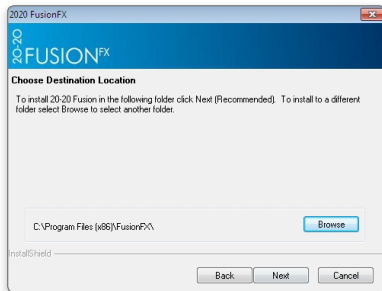
NOTE Use the **Browse** button if another location is required.

Click **Next**.

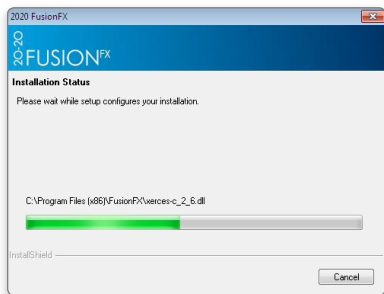
Confirmation of installation destination appears.

NOTE You may select **Back** at any time to change these details.

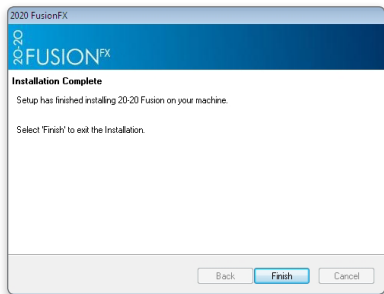
Click **Next** to continue the installation.



Server Setup

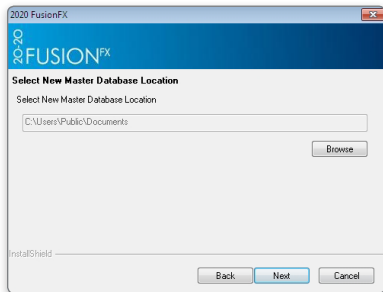


A status screen will appear indicating the installer's progress.



Click **Finish** when the installation is complete.

Client – Network



Select **Client Setup** and click **Next**.

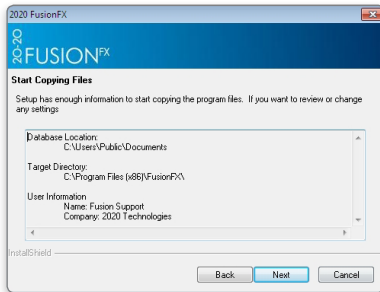
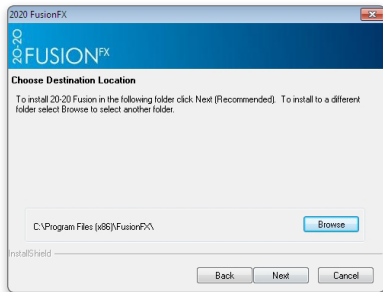
NOTE The Client Setup option will install all of the 2020 Fusion software except for the client database on the target machine.

Select **Browse**.

Using the **'My Network Places'** dialog select the folder containing the database.

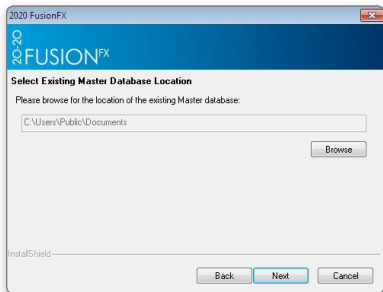
Select **Master.mdb** and click **Open**.

NOTE Use the **Browse** button if another location is required.



2020 Fusion

Client – Network



Destination of the new Database is entered.

Click **Next**.

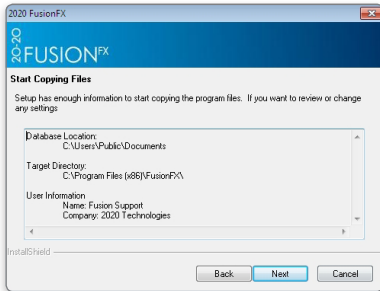
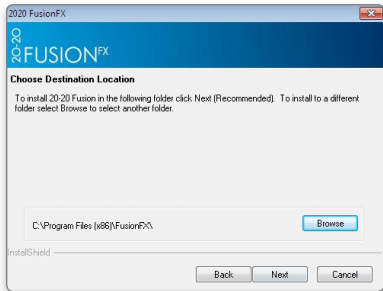
Default destination of the 2020 Fusion application is shown.

Click **Next**.

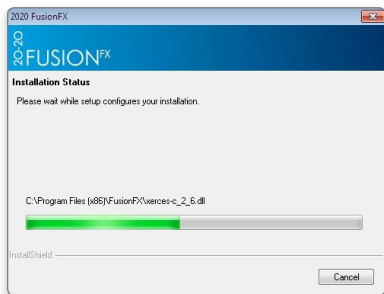
NOTE You may choose a specific location for the application if required.

Confirmation of installation destinations appears.

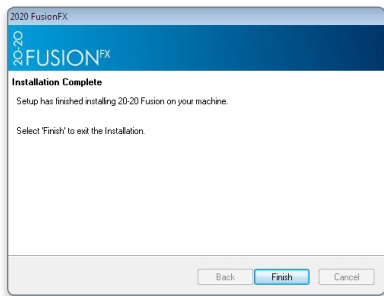
NOTE You may select **Back** at any time to change these details.



Client – Network



A status screen will appear indicating the installer's progress.

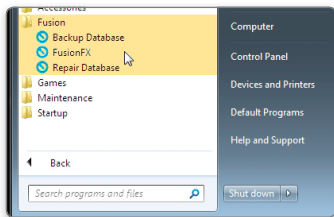


Click **Finish** when the installation is complete.

A 2020 Fusion icon will appear on the desktop.
DOUBLE-CLICK to start.



Client – Network



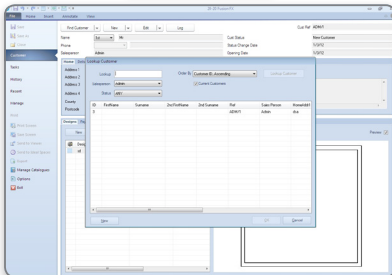
A 2020 Fusion program group will also be available in the Windows Start menu.

2020 Fusion can be started by either method.

The manufacturers' catalogues can now be installed. Go to **PAGE 25**.

If catalogues have already been installed during the process of "Installing 2020 Fusion Single Computer", running 2020 Fusion and logging in will copy and install all catalogues previously installed. Catalogues require installation only once on a networked installation from any of the computers running 2020 Fusion with a dongle attached.

Catalogue Installation



Insert the 2020 Fusion DVD labelled “**Catalogue DVD**”.

DOUBLE-CLICK on the 2020 Fusion icon on your desktop.



Login

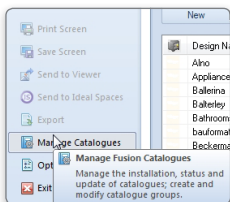
Connect operates with a security login name and passwords; this is initially set to a Login name of “**admin**” and a password of “**admin**”.

Type **admin** in the Password field (lower case) and click **OK**.

NOTE The password will be protected as it is entered.

When the Connect screen appears, click **Cancel** in the **Lookup Customer** window.

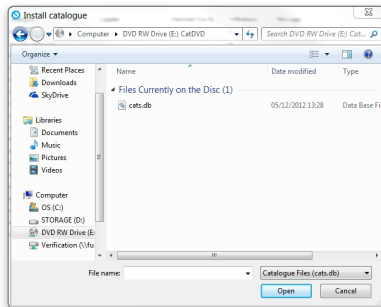
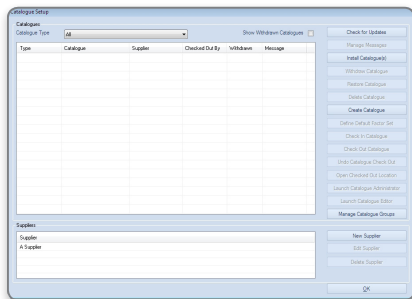
Catalogue Installation



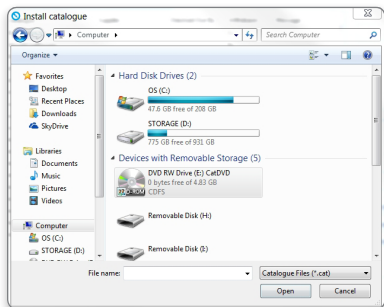
Select **Manage Catalogues** in the **File** tab.

Click on **Install Catalogue(s)** in the **Catalogue Setup** window.

A browser window appears.



Catalogue Installation



Click on **Computer**.

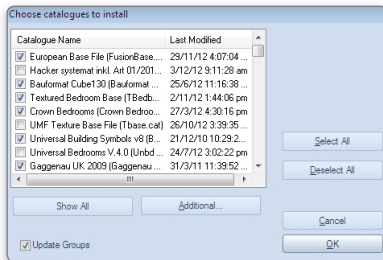
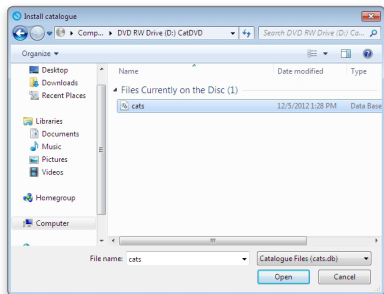
Select the DVD drive in which you inserted the **Catalogue Installer DVD** and click **Open**.

Change the file type drop down menu in the bottom right corner from ***.cats** to **cats.db**

Select **cats.db** and click **Open**.

Catalogues that are eligible for installation are ticked.

Click **OK**.



Catalogue Installation

OPTIONS

Catalogue Name: Click on the ☒ for each catalogue that you wish to install.

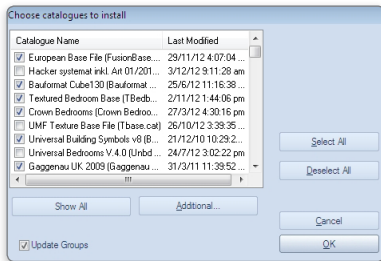
Select All: Selects all catalogues for installation (set as default).

Deselect All: Deselects all catalogues (catalogues can then be selected manually).

Show All: Displays a list of catalogues available from 2020.

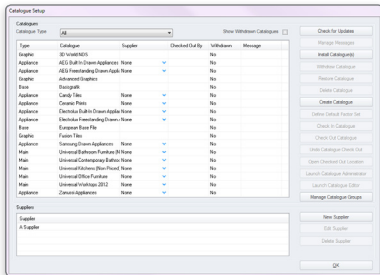
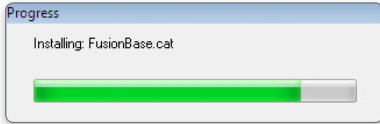
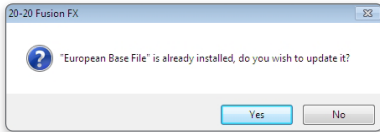
Additional: If you wish to request any additional catalogues that are not shown in your installation list, please contact the UK Fusion Support helpline on +44 (0)1233 635533.

Update Groups: The installer will replace groups with predefined groups as the default. If you have defined your own catalogue installation or grouping, remove the tick from 'Update Groups'. The catalogue groups will have to be updated manually within Connect after the installation.



The **Catalogue Installation Status** window appears, indicating the catalogue installer's progress.

Installation Guide



NOTE In the event that some catalogues have been previously installed, a dialog will appear asking if you wish to update them.

Click **Yes** to confirm update of the catalogue(s).

A progress bar will appear as the catalogues are installed into **Connect** and become ready for use.

Click **OK** to close the **Catalogue Setup** window.

Required 3rd party software

32 Bit:

Windows Vista or later

Visual C++ 2010 x86 Redistributable (32 bit)*

Visual C++ 2012 x86 Redistributable (32 bit)*

DirectX Version 9.0c or later (except DirectX10)*

QuickTime Version 7.3.2, or later

Sentinel Protection Dongle Drivers 7.6.6 and above (32 bit)*

64 Bit:

Windows Vista or later

Visual C++ 2010 x86 Redistributable (32 bit)*

Visual C++ 2010 x64 Redistributable (64 bit)*

Visual C++ 2012 x86 Redistributable (32 bit)*

Visual C++ 2012 x64 Redistributable (64 bit)*

DirectX Version 9.0c or later (except DirectX10)*

QuickTime Version 7.3.2, or later

Sentinel Protection Dongle Drivers 7.6.6 and above (32 bit)*