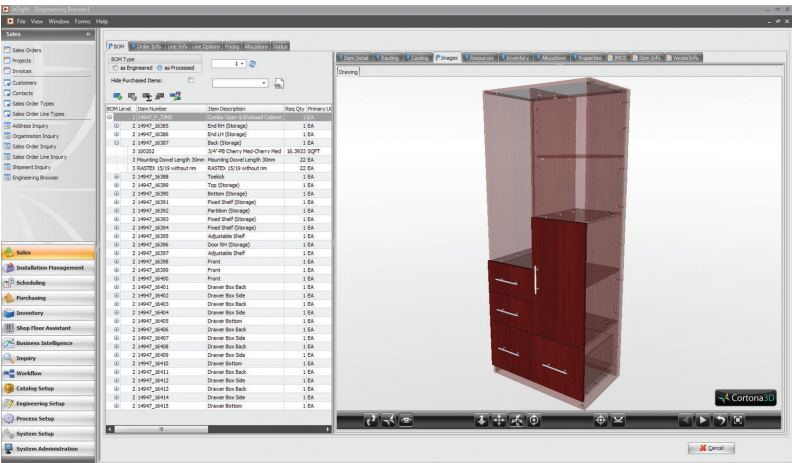


A successful installation is critical to customer satisfaction. 2020 Insight can provide accurate scheduling and execution of installation services. Installer calendars and equipment resources are available to coordinate resources and provide accurate timelines. Job-site installation services are managed based on sales orders to improve accuracy. Installers can use web and mobile devices to access information and track project status. 2020 Insight helps you manage installation workflows in real-time to ensure successful project delivery through to the final step.

**Make it easier to support job site installers.**

2020 Insight provides installers with direct access to manufacturing data such as 2D and 3D drawings, BoM and sales order details to ensure a successful installation.



**Make it easier to coordinate delivery times with production schedules.**

Changes during production will flow through automatically to installation schedules.



**Benefits**

**Improve on-time performance**

Schedule all required installation resources from one screen to improve project timeline accuracy and customer satisfaction.

**Provide accurate job costing**

Capture and track job data like work hours, expenses and distance in real-time to manage your services budget.

**Improve installation quality**

Web and mobile accessibility create a link between installer and manufacturer so product drawings, data, instructions and feedback can be shared.

**Enhance project management**

Collect installation service status in real-time to manage due dates, signoffs, expenses and time tracking.

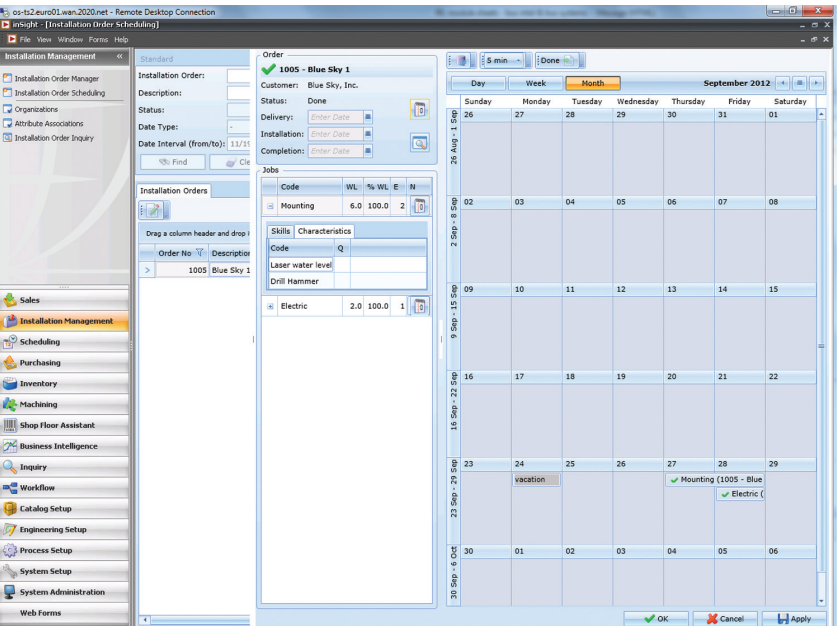
Make it easier to supervise installer resources.

Easily capture working hours, travel time, travel distance and expenses for accurate project costing in real-time.



Make it easier to manage projects.

Real-time visibility into installation workflow provides a view of requirements, signoffs and order status tracking.



Features

Job site management

Manage and schedule job site installation services for one or more orders based on sales orders and installation requirements.

Installation project management

Monitor project resource utilization, signoffs and due dates for jobs in real time to improve customer service.

Shared calendars

Access a consolidated view of installer resources and schedules based on customer needs and production timelines.

Manufacturing data access

Web based tools are available for installers to access job information and submit replacement part orders directly from the job site.

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