Insight Training

The 2020 manufacturing solutions group offers a comprehensive set of training courses designed to fit into your project implementation plan. Dedicated to improving business processes and user-proficiency, 2020 helps 2020 Insight customers leverage their investment through the various classes we offer.

2020spaces.com/2020Insight
Software Training
At the 2020 manufacturing solutions office in Cary, North Carolina, we focus on developing, implementing and integrating industrial product configuration and factory management solutions that improve the operational performance of our customers’ businesses.

Our trainers combine a wealth of knowledge in systems development with practical experience in casegoods, furniture and related industries. While our courses are focused and comprehensive, they also offer great networking opportunities, allowing attendees to share ideas and questions with the 2020 team as well as other 2020 Insight users.

Implementation Program
The implementation program developed by our team and illustrated below is comprised of a combination of training courses and workshops and is designed to enable effective software implementation.

Standard introductory and advanced level training courses provide a base knowledge of software tools using industry-specific examples. Then, system workshops build on the initial training coursework. Information gathered in Business Process Analysis and Future Status Workshops drives system design. Workshops are aided by our specifically designed implementation methodologies and standardized, template-based, documentation toolsets.

Training Courses

Personal
Hands-on training with our knowledgeable instructors enables you to ask specific questions regarding your business. Time is reserved at the end of each day for discussion and to give you the opportunity to think through and discuss your own challenges.

Focused
Training courses relate to work processes and features provided in the 2020 Insight software and use industry-specific exercises as learning tools.

Complete
Our software is a total system solution designed to improve the productivity, efficiency and profitability of your manufacturing environment. 2020 Insight training provides your team with the learning techniques and hands-on experience to make your software implementation a success.

MANUFACTURING SOLUTIONS IMPLEMENTATION PROGRAM

<table>
<thead>
<tr>
<th>Training Courses</th>
<th>System Workshops</th>
<th>Process Workshops</th>
</tr>
</thead>
<tbody>
<tr>
<td>Location: Cary, NC Training Center</td>
<td>Location: On-site</td>
<td>Location: On-site</td>
</tr>
</tbody>
</table>

**TARGET GROUPS**
- Stakeholders
- Key users
- Project managers
- Systems administration
- Stakeholders
- Key users
- Project managers
- Stakeholders
- Management
- Project managers
- Business process team members

**OBJECTIVES**
- Present general system navigation
- Provide system knowledge of 2020 Insight modules
- Define customer specific system design and configuration
- System configuration and data setup
- Analyze & document business processes
- Define future state business processes
- Define system interfaces
Terms and Conditions

Registration
Email insighttraining@2020spaces.com to register for a course. Registration will require a Purchase Order for confirmation.

Each course has a minimum and maximum attendance level to ensure effective instruction. Please note that course schedule and content are subject to change.

Confirmation
Upon receiving your completed online registration form with PO number, we will send an email confirming your spot(s) in the course.

Customer Cancellation Policy
Cancellation requests received 7 days before class begins will not incur any charges. Cancellation requests received less than 7 days before class begins are subject to course fees.

You may transfer registration to the next time the course is offered. Transfer requests must be received 7 days before class begins.

Cancellations/transfers are not effective until 2020 receives written notification. Please send requests to insighttraining@2020spaces.com.

Substitutes are welcome at any time. Please provide written notification to insighttraining@2020spaces.com.

2020 Cancellation Policy
2020 reserves the right to cancel classes 6 days before class begins. We suggest consulting with our office before booking non-refundable airline tickets. 2020 will not be responsible for any costs incurred, including travel charges.

Course Fees
Course fees include tuition and training manuals. Complimentary cold drinks, coffee and tea are provided throughout the day. Lunch is not included.

Training Documentation
All training manuals are the proprietary and copyrighted material of 20-20 Technologies Commercial Corp. You are expressively prohibited from publishing, reproducing or transmitting training materials, in whole or in part by electronic, photocopy or mechanical means without the written permission of 20-20 Technologies Commercial Corp. Additional manuals are available for purchase.

* 20-20 Technologies Commercial Corporation reserves the right to amend terms and conditions without notice.
<table>
<thead>
<tr>
<th>Course Code</th>
<th>Course Title</th>
<th>Duration</th>
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</thead>
<tbody>
<tr>
<td>CFG 100</td>
<td>Introduction to Product Configuration</td>
<td>1.5 days</td>
</tr>
<tr>
<td>CFG 200</td>
<td>Pricing, Discounts and Taxes*</td>
<td>2 days</td>
</tr>
<tr>
<td>CFG 300</td>
<td>Bill of Materials: Configuration and Maintenance</td>
<td>3 days</td>
</tr>
<tr>
<td>ENG 100</td>
<td>Introduction to Engineering Configuration</td>
<td>3.5 days</td>
</tr>
<tr>
<td>ENG 200</td>
<td>Advanced Engineering Configuration*</td>
<td>3 days</td>
</tr>
<tr>
<td>PRO 100</td>
<td>Introduction to Production Scheduling and Execution</td>
<td>2 days</td>
</tr>
<tr>
<td>PUR 100</td>
<td>Introduction to Purchasing and Inventory</td>
<td>2 days</td>
</tr>
<tr>
<td>REP 100</td>
<td>Introduction to Reporting and Charting</td>
<td>2 days</td>
</tr>
<tr>
<td>SYS 100</td>
<td>2020 Insight Systems Administration</td>
<td>2 days</td>
</tr>
<tr>
<td>MC 200</td>
<td>2020 Nest: Machining and Nesting</td>
<td>2 days</td>
</tr>
</tbody>
</table>

**Course Descriptions**

**CFG 100—Introduction to Product Configuration**
This accelerated class provides an overview of order management, order entry, product configuration, engineering integration, and basic pricing. This course can be combined with ENG 100—Intro to Engineering Configurator, allowing you to save travel time and cost and to speed up your software implementation.

Who Should Attend: Project managers, sales managers, customer service managers, software implementation team (SIT) members
Class Fee: $1,550

**CFG 200—Pricing, Discounts and Taxes**
This class uses industry-specific examples to illustrate the setup of rules and calculations used in determining pricing, discounts, and taxes.
*Prerequisite: CFG 100

Who Should Attend: Project managers, sales managers, customer service managers, SIT members
Class Fee: $1,550

**CFG 300—Bill of Materials: Configuration and Maintenance**
This class illustrates bill of materials (BOM) creation and maintenance for different types of 2020 Insight items. BOM examples include purchase-to-order, purchase-to-stock, manufacture-to-order, manufacture-to-stock, sub assemble-to-order and sub assemble-to-stock items. You will also review ways to enhance BOMs that originate from an engineering configurator.

Who Should Attend: Project managers, engineering managers, SIT members
Class Fee: $2,800

**ENG 100—Introduction to Engineering Configuration**
This accelerated class focuses on setup of flexible IMOS engineering models used to generate dynamic BOMs on the fly. This course can be combined with CFG 100—Introduction to Product Configuration, allowing you to save travel time and cost and to speed up your software implementation.

Who Should Attend: Project managers, engineering managers, SIT members
Class Fee: $2,100

**ENG 200—Advanced Engineering Configuration**
This class provides in-depth instruction on complex, yet flexible IMOS engineering models, hardware connections, and engineering for "specials."
*Prerequisite: CFG 100 and ENG 100

Who Should Attend: Engineering managers, SIT members
Class Fee: $2,800

**PRO 100—Introduction to Production Scheduling and Execution**
This class focuses on production planning and scheduling tools, and setup, maintenance, and configuration of Shop Floor Assistant.

Who Should Attend: Project managers, plant/production managers, process engineers, shop floor supervisors, production schedulers, SIT members
Class Fee: $1,550

**PUR 100—Introduction to Purchasing and Inventory**
This class provides an understanding of overall functionality and data setup requirements for the Purchasing and Inventory modules.

Who Should Attend: Purchasing agents, inventory and materials managers, SIT members
Class Fee: $1,550

**REP 100—Introduction to Reporting and Charting**
This class provides an overview of the Insight database and shows users how to develop reports and charts using industry-specific examples. For SQL/Crystal Reports savvy programmers.

Who Should Attend: Database administrators, reporting specialists
Class Fee: $1,550

**SYS 100—2020 Insight Systems Administration**
This class provides an understanding of overall functionality, system setup and control, and data testing methods.

Who Should Attend: Project managers, network/systems administrators, IT specialists, SIT members
Class Fee: $1,550

**MC 200—2020 Nest: Machining and Nesting**
This course provides instructions for installing, initializing and using 2020 Nest to create nest-based CNC programs for CNC point-to-point machines and routers.

Who Should Attend: SIT (SIT) members working with CNC machine programs
Class Fee: $1,550
**About 2020**

2020 helps professional designers, retailers and manufacturers in the interior design and furniture industries capture ideas, inspire innovation and streamline processes. By providing end-to-end solutions and the world’s largest collection of manufacturers’ catalogs, 2020 provides businesses with the software and content to be more efficient, integrated and productive.

**Professional**

Enabling professional designers to create kitchens, bathrooms, closets and commercial offices which look as stunning on the screen as they will in reality.

**Manufacturing**

Providing furniture and cabinet manufacturers a complete manufacturing operations management capability developed to meet their needs.

**Retail**

Empowering interior home improvement retailers to inspire the imagination of their customers and accelerate decision making.