



## Explore Online Tools and Resources Available for Office Designers

Thank you to everyone who joined us for the webcast exploring online tools and resources. We received many great questions during the session and wanted to make sure everyone was able to see them; please see a list of questions and answers below.

If you are interested in learning more about our training classes, please visit [2020commercialtraining.webex.com](https://2020commercialtraining.webex.com) or email [commercial.training@2020spaces.com](mailto:commercial.training@2020spaces.com).

### Webcast Specific

Q: How do we get a copy of the webinar? (Rebecca Taylor)

Q: I saw that there were a few webinars that would let me go at my own pace. Will there be any this year? (Kimberly Kemper)

Q: Will we receive a copy of the Power Point? (JoAnne King)

A: Everyone that attended the webinar will receive a link to the recording, sent to the email used to register for the webinar. In addition, a there will be post on the Community page with a link to the recording, which you can get to by following this link: <http://www.2020spaces.com/forums/forum/cube/>. You may also request a link to the recording by using the form found on this page: <http://www.2020spaces.com/2020commercial-online-resources-webinar-2016/>.

Q: How do we sign up for the RENDERING webinars? (Jane Southard)

A: Hi Jane, we have done a few of these. If you go to the community and search the term 'webinar', they will all appear in the results. Posts for webinars now include a form to request a link to have that that webinar's recording sent to you.



## General

Q: what is the difference between CAP and Giza? (Theresa Guest)

A: Cap is space planning based on top of AutoCAD; Giza is similar but does not require AutoCAD. Cap can support larger projects than Giza, and the power of AutoCAD allows people to do some more advanced functions within Cap.

Q: How do I know if I which version I have Cap? In Giza? In worksheet? (Mike Bindernagel)

A: You look under the Help menu, and click the “About...” link for the software you currently have open. The window that appears will include the version.

## 2020.net

Q: What if you have more than one program (and need to download updates from 2020.net)? (Chrystal Sowell)

A: If you have both Cap and Giza, downloads for both applications are required. If you are referring to Cap and Worksheet, you can install just Cap; if referring to Giza and Worksheet, you can install just Giza.

Q: Are 2020.net and 2020spaces.com the same website? (Janet De Jesus)

A: They are different websites. The biggest difference is that only 2020 users have access to [2020.net](https://2020.net) (used to download manufacturer updates). Anyone can gain access to the community on [2020spaces.com](https://2020spaces.com).

Q: By “version”, do you mean monthly update? (Harmony Tague)

A: The term “version” generally refers to software. When referring to monthly updates of catalogs/content, commonly used phrases such are “catalog update” or “manufacturer update”.

Q: Is it possible to get a better description of what has been updated within each manufacturer? (Price increases, fabric finishes etc.) (Kathryn Bruce)



A: There is a summary sheet inside the What's New screen of your software. When you open What's New, look for the catalog updates tab and locate the software that you are currently using (Cap, Giza, etc.). Below the software name, there will be a “View MFR Update Reports” link; click on that link to see a list of manufacturers with updates, and links to specific documentation provided by the manufacturer to 2020.

Q: Can one download old pricing from a manufacturer if working on a project requiring previous list prices? (Mike Evans)

A: If you don't have a copy of the old DVD's from the time period that you want, contact sales to order one. [commercial.sales@2020spaces.com](mailto:commercial.sales@2020spaces.com). If you have a DVD set from the time period, you can use them to access old pricing. For more information, search for “*archived catalog*” within Worksheet’s help file.

## Community

Q: Hi, is the community only for the existing users? (Anupama Bhoopalam)

A: Anyone can register for our community. For more information regarding the community, and how to register, please visit this page: <http://www.2020spaces.com/community/>

## 2020 Cap

Q: What version of AutoCAD may be used? (Yaritza Santos)

A: We presently support AutoCAD 2013, 2014, 2015 and 2016. When released, the new version of 2020 Cap will also include AutoCAD 2017 support. For more information, please see this Community post:

<http://www.2020spaces.com/forums/topic/autocad-support-for-2010-2011-and-2012-discontinued/>



### 2020 Giza

Q: Will Giza be updated to a 64-bit program anytime soon? (Ian Rogers)

A: Giza will run on 64-bit Windows in 32-bit mode. Updating Giza to be a 64-bit application has been requested but is not currently planned. Giza is not resource intensive, so it runs fine within the 32-bit memory maximum.

### 2020 Visual Impression

Q: On your Visual Impression picture, where did you get the desk top lamps? They are great.

A: The lamps are Sparrow desktop lights, by Knoll. They can be found in the “KnollExtra” catalog (catalog code KES).