2020

2016 Office Design Trends

Thank you to everyone who joined us for the webinar regarding Office Design Trends. We received many great questions during the session and wanted to make sure everyone was able to see them; please see a list of questions and answers below.

If you are interested in learning more about our training classes, please visit 2020commercialtraining.webex.com or email commercial.training@2020spaces.com.

General

Q: Some vendors do not support 3D renderings. Is this a vendor cost participation issue? (Michael Cearley)

A: The reason is not always a cost issue; sometimes a manufacturer simply doesn't have the 3D symbols available. If you have a question about a specific manufacturer, please contact us at commercial.support@2020spaces.com or 800-638-6002

Visual Impression

Q: If we have lighting issues where can we find help with that? For example: when rendering in HQ+ and trying to change the direction of light through the windows. (Micaela MacKenzie)

A: You can always contact support for help or guidance. You can also look at some of the videos we've made that discuss lighting. Specifically relating to the example you provided, I suggest trying to rotate the room slightly and/or switch the sun to a different direction and switch it back to see if it corrects the problem.

Q: Where can we download the updated Manufacturer finishes for Visual Impressions? (Laura Dipper)

A: The manufacturer's materials are installed with the Worksheet data for that manufacturer automatically. If you want to be sure you have the most current materials, you can download that manufacturer's Worksheet data from www.2020.net.

2020 Worksheet

Q: Why is there ""Color"" column in worksheet? (Brad Dickinson)

A: This was a new column added in our most recent release of Worksheet. The column is meant to allow for easily seen and understood separation of items. More information can be found within Help in Worksheet.

2020 Cap

Q: Can you replace multiple items in Cap instead of one at a time similar to what is possible in Giza? (Micaela MacKenzie)

A: Yes; in the block replace window there is a button that allows you to select multiple items.

Q: If a Block Replace is being done with an item that has an Alias assigned to it, will the block for the item that is replacing it have the Alias value too, or will the value need to be assigned again? (Erin Duff)

A: There is a checkbox on the Block Replace dialog that allows you to "Copy Assigned Tag Values" to the newly placed blocks.

Q: Where is the button for the Assign function in Cap? (Jenny Buckley)

A: The Assign button is on the Cap Tools toolbar, the second button from the left end. Assign can also be found on the Cap Designer menu, as a choice under "Tools".

2020 Giza

Q: Sometimes there are overlapping symbol numbers on items in Giza. What might cause such a thing? (Michael Cearley)

A: It could be due to how the tags were setup in the catalog. Usually those issues are corrected in catalog updates, if we've been alerted to a problem. If you happen to find a tag that is not displaying correctly, please notify us at commercial.support@2020spaces.com or 800-638-6002.