



## 2020 Partners Content Forum

We are pleased to announce that we have created a dedicated private forum in our online community for **2020 Content Partners** containing tips and tricks and answers to FAQs; we hope you will enjoy the opportunities and benefits we expect this new forum to deliver.

Here are some top tips to quickly get you up and running so that you can view the Forum threads, join the discussions or start new ones and ask questions to other content partners or 2020 content creation experts.

This forum is not meant to be a replacement for support or training but rather an added resource for sharing knowledge about common issues and their resolutions.

## Access to the 2020 Partners Content Forum from the 2020 Partner Portal

The 2020 Partner Portal now has a direct link to this private forum:

- Enter the Partner Portal with your Partner Portal login

### 2020 Partners

You don't get to be a worldwide leader and an industry standard without a little help. Over the years, 2020 has built the largest partner ecosystem in our industry, and this helps us support our customers across the globe in more than 20 languages. We support our customers where they do business, in the language in which they do business and on the platform they do business. In fact, millions of design professionals, retailers and furniture manufacturers use our products across the world.

2020 Partners have access to the 2020 Partner Portal, a self-service site containing a vast array of tools and resources designed to make your job easier and maximize your success.



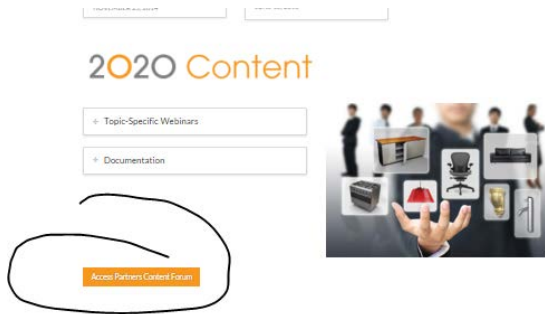
#### Value Added Resellers

Our VABs sell 2020 applications packaged with or alongside their own products and services. Industry experts in their own right, 2020 VABs have the knowledge and expertise to engage and support customers through their understanding of the local market in the design, retail and furniture-making industries.

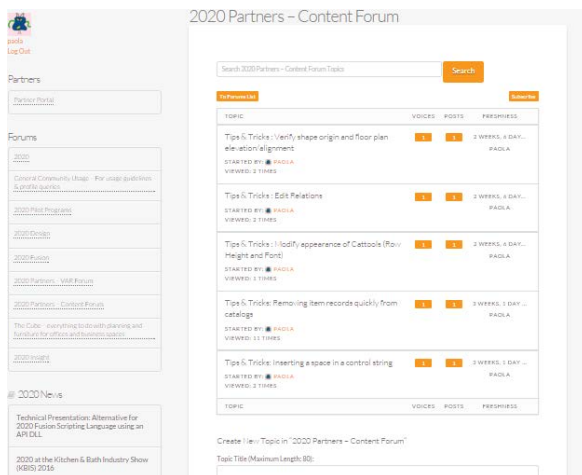
[Find a Partner](#) | [Join the Program](#) | [Download Brochure](#)



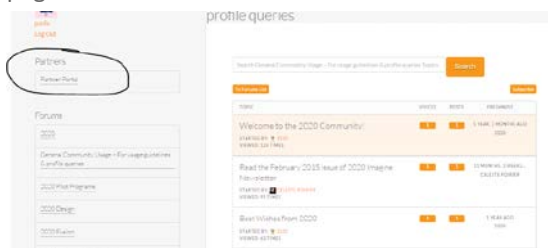
- Click on the “Access Partner Content Forum” box



- You are now on the 2020 Partner Content Forum landing page.
- You can now view current posts by clicking on each post, reply or ask a question related to the specific post or go back to the forum landing page to create your own post (See “Creating a New Topic” instructions below)



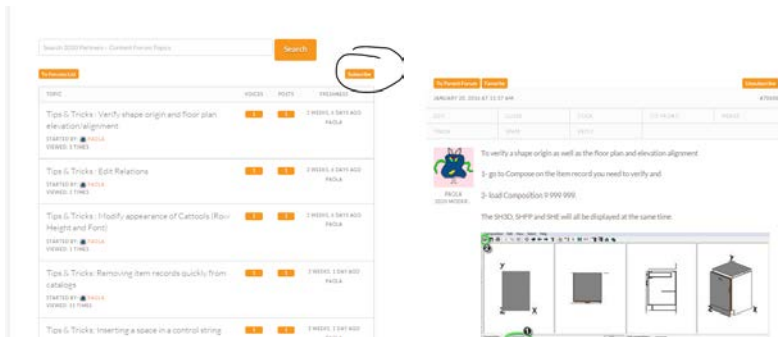
- You can navigate back to the Partner Portal by Clicking on Partner Portal box on the top left-hand side of the Forums page



## Subscribe to the Content Forum or a Specific Content Forum Post

Click on **subscribe** on top right hand side of Content Forum page and get notified of new posts or when there is activity for any post. You can click to unsubscribe at any time.

Click on **subscribe** on top right hand side of Specific Post to get notifications when there is activity related to that post. You can click to unsubscribe at any time.



## Participation Guidelines

Please refer to [General Community Usage](#) section which provides useful information about the Forums as a whole; this includes our [Community Guidelines](#) which explains how to make the most of the 2020 community.

This is also the area in which you can ask any questions regarding how to use the forums effectively, or how to manage your user profile.

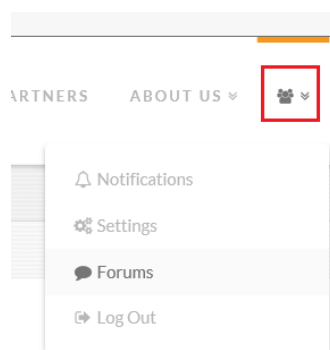
## Logging In

You will need to log in with your Username and Password every time you wish to contribute to a topic.

Click on 'Remember Me' if you wish for your credentials to be retained for every time you revisit [2020Spaces.com](https://2020Spaces.com).

## Access other 2020 Forums

Once logged in, you will be able to navigate to the various 2020 forums, update your profile (including uploading an avatar) and define your notification settings - all via the '2020 Community' icon - which is accessible from any part of [2020Spaces.com](https://2020Spaces.com).



## Creating a New Topic

If you wish to create a new topic, please ensure that you are logged in and scroll down to the bottom of the [2020 Content Forum](#) landing page where you will find the following:

*Title/Content:*

Please ensure that your topic has a title (maximum of 80 characters) and some content.

## Notifications

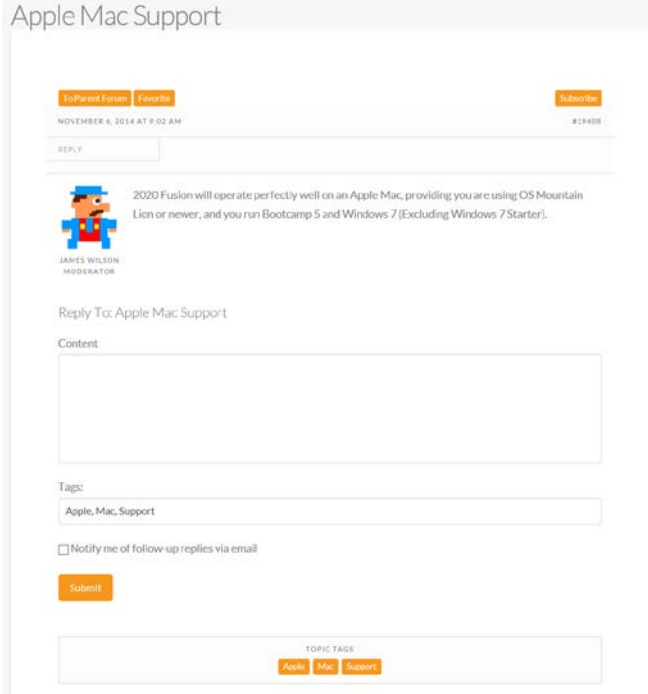
If you wish to be automatically updated whenever there is a response to your topic, please check the 'Notify me of follow-up replies via e-mail' box.

## Contributing to an Existing Topic

If you wish to contribute to an existing topic, please ensure that you are logged in and click on the required topic listing in the **Content** forum.

Once open, you can 'Reply To:' the topic by adding your comments to the 'Content' page.

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The screenshot shows the 'Apple Mac Support' forum interface. At the top, there are buttons for 'To Parent Forum', 'Favorite', and 'Subscribe'. Below these, the date and time 'NOVEMBER 6, 2014 AT 9:02 AM' and a post ID '#13408' are displayed. A 'REPLY' button is visible. The main content area shows a post by 'JAMES WILSON MODERATOR' with a cartoon character icon. The post text reads: '2020 Fusion will operate perfectly well on an Apple Mac, providing you are using OS Mountain Lion or newer, and you run Bootcamp 5 and Windows 7 (Excluding Windows 7 Starter)'. Below the post, there is a 'Reply To: Apple Mac Support' section and a 'Content' text area. A 'Tags' section shows 'Apple, Mac, Support'. There is a checkbox for 'Notify me of follow-up replies via email' and a 'Submit' button. At the bottom, there is a 'TOPIC TAGS' section with 'Apple', 'Mac', and 'Support' tags.

## Any Other Questions?

Send an e-mail to [partnerinfo@2020spaces.com](mailto:partnerinfo@2020spaces.com) .