

2020 Design

CLOUD LICENSE USERS

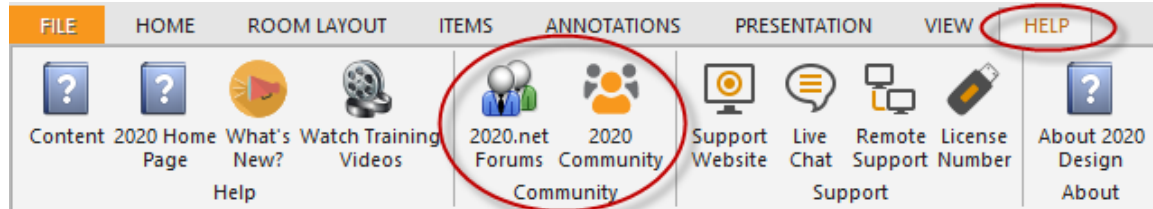
**Installation & sign-in guide for cloud license
users of 2020 Design versions 11.6 and higher**



Welcome to 2020 Design

Thank you for choosing 2020 Design.

Please share your comments with us via our **2020.net Forums** or our **2020 Community**.



If you encounter difficulty during installation, please call **Customer Support** at **1.866.697.2020** Mondays to Fridays from 9:00 a.m. to 7:00 p.m. EST.

Contact Us

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Company site: www.2020spaces.com

User site: www.2020.net

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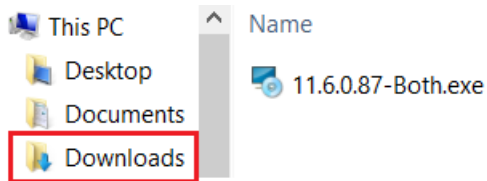
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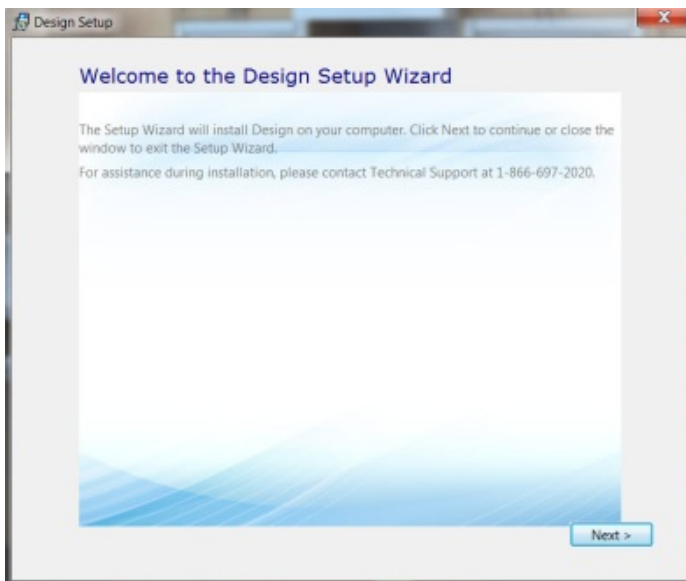
Installing 2020 Design

1. Once you have successfully downloaded the package, double click on the **.exe** file to begin the installation.



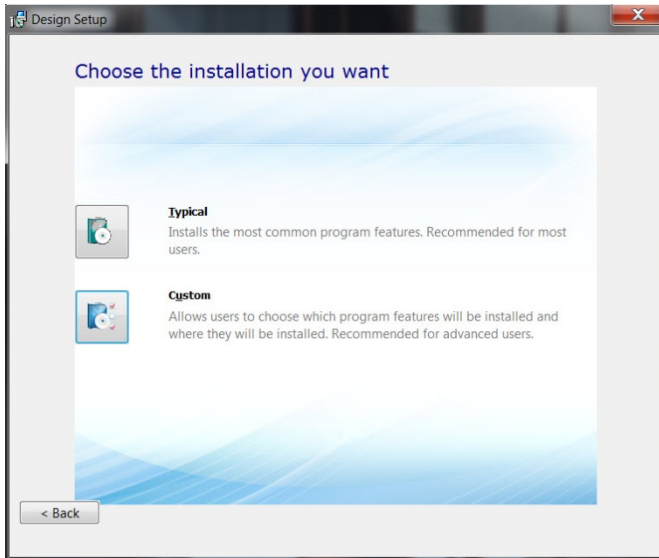
The Windows Installer will start.

2. In the Welcome screen, click **Next>**.



3. Read the License Agreement and check '**I accept the terms of this agreement**'. Click **Next>**.

4. Click **Typical** to install all required components.
Custom is for advanced users



5. Select **Imperial** or **Metric** measurement units and click **Install**.



The 2020 Design Setup installs prerequisite software files if necessary and then installs 2020 Design. Installation time depends on your system performance.

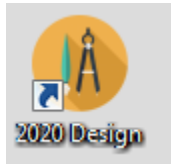
6. When the Installation Completed Successfully screen appears, click **Close**.

Signing in to 2020 Design

In order to use Design, please follow the following steps.

If any point you require help, please contact the 2020 Customer Support team.

1. To get started, click the 2020 Design shortcut on your desktop

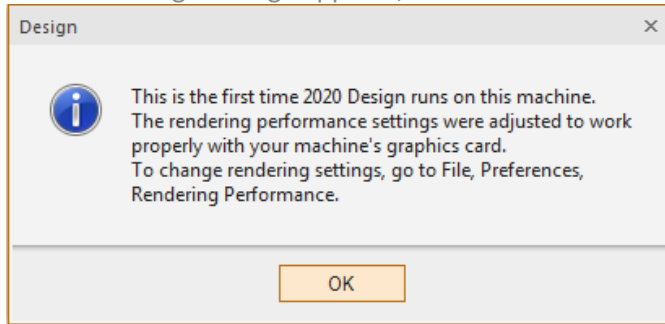


2. Sign in by using your previously created 2020 Cloud Account. The same 2020 Cloud Account was also required during the purchasing process. If you have not created a 2020 Cloud Account yet and want to use Design in Trial mode, select "Register" from the pop-up window below and follow the instructions.

A screenshot of the 2020 Cloud BETA login form. The form is displayed in a light gray window with a title bar. At the top left, it says "2020 Cloud BETA". Below this, there are two input fields: "Email" and "Password (required)". A checkbox labeled "Remember Email" is checked. To the right of the password field is an orange "Sign In" button. Below the input fields, there are links for "Register", "Reset password", and "Enter activation code". At the bottom of the form, there is an orange envelope icon, a help message: "Need help? Got a question? Get in touch and we'll be there to help.", and a footer with links for "HOME", "TERMS", and "PRIVACY", along with social media icons for Facebook, Twitter, LinkedIn, and YouTube. The copyright notice "© 2014-2016 20-20 Technologies Inc." is at the very bottom.

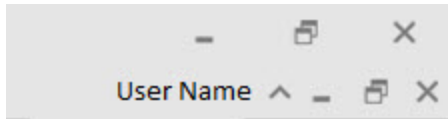
3. Enter your username and password to sign in to 2020 Design and to 2020 Cloud at the same time.

If the following message appears, click **OK**.



Notes about using the 2020 Design Cloud License

- Once signed in, your username will appear at the top right corner of the 2020 Design screen as shown below:



- Following a 2020 Cloud sign-in, 2020 Design acquires a cloud license via the Internet and then loads the application. When you close 2020 Design without signing out, your license remains assigned to your computer.
- When you sign out, your license is "released" and returns to the 2020 Cloud.
- If your computer is not connected to the Internet and a cloud license is assigned to your computer, your cloud license remains valid for 7 days.
- For users who downloaded a trial version, a sign-in is mandatory.

When to sign out

Sign out if you want to use 2020 Design on another computer. Signing out "releases" the cloud license.

When not to sign out

If you think you will not have access to the Internet within the next 7 days (maximum allowed).

Design Program Group

