2020 Fusion Software

Supported Operating Systems

(All Supported Versions)

5th March 2019

Introduction

2020 Technologies Ltd maintains an operating system support policy with the goal of reflecting Microsoft's own lifecycle policies, wherever possible.

In the past, we have undertaken a series of development activities for 2020 Fusion which has enabled the software to be awarded successive Microsoft compatibility certifications, the latest of which is the 'Windows 10 Compatible' commendation. This demonstrates our continued commitment to deliver quality software capable of functioning on the latest available Microsoft platforms.

Consistent with Microsoft's own lifecycle policies, customers may find it necessary to upgrade their operating system prior to the installation of a currently supported version of 2020 Fusion.

Furthermore, we also only provide limited Macintosh support under specific operating conditions.

64-Bit Only Application

Please note that the currently supported versions of 2020 Fusion are 64-bit only and, as such, this is reflected in the system recommendations below.

Summary

For ease of reference, the following tables summarise the status of all contemporary Microsoft and Macintosh operating systems against the currently supported versions of 2020 Fusion. The 'active' and 'extended' support statuses are conditional upon users ensuring that they keep fully up to date with the download and installation of the latest available operating system updates.

An explanation of the definitions used is also shown as follows:

"Actively Supported":
In line with Microsoft's own lifecycle policy, these operating systems are all currently used as the basis for our regular testing of the product and therefore can be considered for customer use when running 2020 Fusion.

"Extended Support":
Under certain circumstances, 2020 will provide extended support for a limited period against specific Microsoft operating systems that are proven to still have very high levels of industry usage, typically resulting from the lack of general adoption of later editions.

"Legacy Support":
2020 Fusion should still run on such an operating system, but they are no longer tested against (in line with Microsoft's own lifecycle policies).

Therefore, if an issue is identified that is directly attributable to such an OS, a solution will not be provided and users will be advised to upgrade to an OS that is actively supported.

"Not Supported":
In line with Microsoft's policy on operating system lifecycles, these operating systems should not be considered for use as a platform for running 2020 Fusion.

"Not Compatible":
2020 Fusion is incompatible with these operating systems (i.e. it will not run on the specified OS).

PC Support:

Operating System (All 64-Bit Only)	All Supported Versions
Windows 10 (Excluding Windows 10 S mode and Windows 10 mobile)	**Actively Supported**
Windows 8.1, **with Update 1** (Excluding Windows 8.1 RT)	**Legacy Support**
Windows 8 (Excluding Windows 8 RT)	**Not Supported**
Windows 7, **with Service Pack 1 (including all recommended updates)** (Excluding Windows 7 Starter)	**Extended Support**
Windows Vista	**Not Supported**
Windows XP and earlier	**Not Compatible**
Windows Server 2019, **with Desktop Experience** (Excluding 'Nano-Server')	**Actively Supported**
Windows Server 2016, **with Desktop Experience** (Excluding 'Nano-Server')	**Actively Supported**
Windows Server 2012 and Windows Server 2012 R2, **with Update 1** (Excluding 'Foundation Edition')	**Legacy Support**
Windows Server 2008 R2, **with Service Pack 1** (Excluding 'Foundation Edition')	**Legacy Support**
Windows Server 2008, **with Service Pack 2** (Excluding 'Foundation Edition')	**Not Supported**
Windows Server 2003 and earlier	**Not Compatible**

Mac Support:
Intel based Macintosh, with the following **combined** Mac OS/Boot Camp prerequisites:

Operating System	2020 Fusion v6
Mac OS X 10.14 (Mojave) or newer **WITH** Boot Camp 6.1 or newer **AND** Windows 10 (Excluding Win. 10 S mode and Win. 10 mobile)	**Actively Supported**
Mac OS X 10.13 (High Sierra) or 10.12 (Sierra) **WITH** Boot Camp 6.1 or newer **AND** Windows 10 (Excl. Win. 10 S mode and Win. 10 mobile)	**Legacy Support**
Mac OS X 10.11 (El Capitan) or earlier	**Not Supported**
Macintosh operating systems using 'virtualisation' (e.g. 'Parallels' and 'VMWare Fusion')	**Not Compatible**
All other 'native only' Macintosh operating systems	**Not Compatible**