2020 Office Webinar: Introducing 2020 Cap Complete

Thank you to everyone who joined us for the webinar where 2020's Product Manager, Cindy Maple, introduced our new all in one design program, 2020 Cap Complete. We received some questions during the session and wanted to make sure everyone could see them. Please see a list of questions and answers below.

A recording of the webinar will be available by request. To request the recording, please go here: https://www.2020spaces.com/webinar-2020-cap-complete-space-planning-office-designers/.

To request a recording of a previous webinar, please go to this page: https://www.2020spaces.com/webinars/#office

If you are interested in learning more about our training classes, please visit https://www.2020spaces.com/training/2020office/ or email office.training@2020spaces.com.

Webinar-specific

Q: What version of .dwg files will it import/export? version 2019 or 2020 of AutoCAD? (Jeff Thompson)

A: There is no need to import a .dwg file into 2020 Cap Complete since that is the default file format. With 2020 Cap Complete, you can save files in the following formats: AutoCAD Drawing or AutoCAD DXF for 2000, 2004, 2007, 2010, 2013, and 2018. You can also save a file as an AutoCAD R14 Drawing, a Drawing Template, or an AutoCAD R12 DXF. 2020 Cap Complete will stay current with .dwg format updates just as 2020 Cap does today.

2020 Cap Complete can import the following file formats: .wmf, .sat, .dgn, .pdf.

2020 Cap Complete can export the following file formats: .wmf, .sat, .dwg, .bmp, .jpg, .png, .tif, .dwf, .dwfx.

Q. To save me time, will the 2020 Cap I use now still be available as it is now? (Kirsten Kulmer)

A. 2020 Cap will continue to be available as it is today for those who want to buy and need the full functionality of AutoCAD.

Q. Can you use XREFs? (Megan Tucker)

A. Yes. 2020 Cap Complete supports the use of external reference files.

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Q. Does 2020 Cap Complete work with 'Classic' AutoCAD template as opposed to the 'ribbon'? (Sabrina Schwartz)

A. You can switch between Classic and the Ribbon view. Please note that the 2020 Office pulldown menu is not visible in Classic mode in 2020 Cap Complete like it is in 2020 Cap.

Q. Is it loading a template drawing on startup? Is that location of template changeable as with AutoCAD? (Jeff Thompson)

A. When 2020 Cap Complete starts it loads the default drawing template. You can create and customize a drawing template, which will save as a .dwt file. The default file locations for 2020 Cap and 2020 Cap Complete are different, but you can change the default file location. You can also create a separate folder where you can save your templates so that you can easily load a template in 2020 Cap Complete that was created using 2020 Cap.

Q. I missed the part how you load 2020 Cap Complete. (Sayuj Manandhar)

A. With 2020 Cap Complete, you no longer must load the program; the CAD system is integrated and 2020 Cap Complete loads upon opening.

Q. Will current 2020 Cap on ACAD be phased out and 2020 Cap Complete now become the default spec tool? (Franklin Harwart)

A. 2020 Cap will continue to be available as it is today for those who want to buy and need the full functionality of AutoCAD.

Q. You may have already covered this, but can I use any AutoCAD tool bars that are standard with AutoCAD? Does 2020 Cap Complete have drawing layouts with title blocks? (Alicia Johnson)

A. 2020 Cap Complete has toolbars, drawing layouts, and title blocks.

Q. Can you render more than one room at a time with this new application? Or add walls for a birds-eye view of an entire floor? (Heather Hill)

A. There isn't really a limitation to the size or number of rooms you can draw in 2020 Cap Complete. If you are coming from a 2020 Giza background, then 2020 Cap Complete will be able to deal with larger areas than you might be used to. If you are using 2020 Visual Impression for rendering/creating rooms, those tools are not yet available.

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Q. If a user is upgraded to 2020 Cap Complete, will all the current manufacturers' product (that is already supported in 2020 Worksheet, 2020 Visual Impression, and standard 2020 Cap) work out of the box in 2020 CAP Complete? (Ryan Techmeier)

A. 2020 Cap Complete uses the same content as 2020 Cap and supports over 200 manufacturers.

Q. Will it have the AutoCAD functions that let you create 3D solids to made custom symbols? Or the "stretch" command to modify an existing 3D symbol? (April Nascene)

A. 2020 Cap Complete supports most of the commands you are accustomed to using in AutoCAD today, however, you may see some differences. 2020 Cap Complete does support 3D Solid commands and the "stretch" command. Please visit the 2020 Cap Complete CAD system Help file for a complete list of supported 3D solid commands and any other CAD system command questions you may have.

Q. Will this webinar be available to rewatch later? if so, where will we be able to find it? (Anna Bury)

A. Yes! This webinar is being recorded and will be sent directly to you when it becomes available. You can also find this webinar and past webinars at https://www.2020spaces.com/webinars/#office

Q. When revising a project, is it still that changing the drawing name -1.-2 etc. breaks the link to associated worksheets? (Jeff Thompson)

A. The 2020 Worksheet association should still work the same as before. Changing the file name will break the association.

Q. What are the drawing tools like? Many times, I don't get a file with the building shell already drawn, and I have to draw that. Can I do that the same way? Can I extrude worksurfaces and solids that I draw for specials? (Vicky Sohl)

A. 2020 Cap Complete supports most of the commands you are accustomed to using in AutoCAD today, however, you may see some differences. 2020 Cap Complete does support 3D Solid commands and the "stretch" command. Please visit the 2020 Cap Complete CAD system Help file for a complete list of supported 3D solid commands and any other CAD system command questions you may have.

Q. Can you import PDF plans and .jpgs? (Jessica Roy)

A. Yes, you can insert a .pdf file and .jpg into 2020 Cap Complete just as you do today in 2020 Cap.

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Q. What is the cost of this license per year? What is the cost difference between 2020 Cap Complete and 2020 Cap? (multiple users)

A. For any pricing inquiries, please reach out to our sales team directly at 1.800.227.0038 or by email at office.sales@2020spaces.com.

Q. Does 2020 CAP Complete Support XREF and XCLIP? (Andre Keehn)

A. Yes, XREF and XCLIP are supported.

Q. What about the CAD tools? Can we use command-based drafting? (Elise Lavigne)

Q. 2020 Cap Complete supports most of the commands and tools you are accustomed to using in AutoCAD today, however, you may see some differences. Please visit the 2020 Cap Complete CAD system Help file for a complete list of supported commands and any other CAD system questions you may have.

Q. How does the CAD system handle XREF files? (Kristina Wise)

A. XREF-files will be handled similar to AutoCAD, however, you may want to visit the 2020 Cap Complete CAD system Help file for complete details about using XREFs.

Q. Is a worksheet in 2020 Cap compatible with Excel? (Kathie Bostanian)

A. 2020 Worksheet can export to a .xls or .csv file.

Q. Are you still able to insert an AutoCAD .dwg as an XREF that you might receive from an architect into a 2020 Cap Complete .dwg?

A. Yes. 2020 Cap Complete supports the use of external reference files (XREFs).

Q. What is the compatibility with 2020 Giza? (Steve Berdinis)

A. 2020 Giza will continue to work the same as it does with 2020 Cap today. The .dwg files exported from 2020 Giza will open in 2020 Cap Complete.

Q. What is the benefit over Giza 2020 for office furniture applications? (Jacob Boykin)

A. You can find a comparison chart at https://www.2020spaces.com/2020office/applications/, which may help you determine which 2020 Office design application is right for you.

Q. How do we import a .dwg file? (Susan Johnson)

A. It is not necessary to import a .dwg into Cap Complete. Since .dwg is the default file format used by 2020 Cap Complete you would simply open the file.

Q. Can you draw walls the same way and use the shortcut keys like c=copy? Or have to use a .dwg from the architect? (Tina Scharding)

A. 2020 Cap Complete supports most of the commands and tools you are accustomed to using in AutoCAD today, however, you may see some differences. If you choose, you can utilize an architect's drawing. Please visit the 2020 Cap Complete CAD system Help file for a complete list of commands and any other CAD system questions you may have.

Q. Does Global Furniture support 2020 Visual Impression any better than through 2020 Giza? (Steve Berdinis)

A. The catalog enrichment works the same for all products (2020 Cap, 2020 Giza, 2020 Cap Complete, 2020 Worksheet, and 2020 Visual Impression).

Q. What email address should I use to send questions about plugins? (Erin Cohen)

A. You may contact our Customer Success team at office.support@2020spaces.com

Q. XREFS the same to insert? (Tina Scharding)

A. Yes. 2020 Cap Complete supports the use of external reference files.

Q. Are catalogs still held locally on the machine, or are they going to go to Cloud Based? (Andre Keehn)

A. 2020 Cap Complete content resides locally on the user's machine like it does for other 2020 Office applications.

Q. Will all the manufacturers (I work with Knoll and Kimball mostly) still provide all their info to you in order to support? I've been told they are all migrating to CET? (Kelly Sult)

A. All our existing manufacturers will work the same in 2020 Cap Complete as they do in our other products today. 2020 supports over 200 manufacturers today.

Q. Can we use AutoLISP? (Elise Lavigne)

A. 2020 Cap Complete does work with AutoLISP files. Please visit the 2020 Cap Complete CAD system Help file for any CAD system questions you may have.

Q. Does it have the "find" "filter" "selectsimliar" "quickselect" commands? (Elise Lavigne)

A. Yes, those commands are available in Cap Complete. Please visit the 2020 Cap Complete CAD system Help file for a complete list of supported commands and any other CAD system command questions you may have.

Q. Are there dimensions and annotations in 2020 Cap Complete? (Jeff Thompson)

A. Yes, you can add dimensions and annotations.

Q. I would like to see how you draft in this program. (Elise Lavigne)

A. This webinar includes a demo of 2020 Cap Complete. You can access the video of this webinar from our YouTube channel or by clicking here: https://www.youtube.com/watch?v=745feB4fhi0&feature=youtu.be

Q. I am new in furniture specifications. I am interested in using 2020 CAP as a trial version first. Is there any trial option available to explore it and then make final decision? (Lubna Naveed)

A. All our 2020 Office applications include a one-time use, 30-day trial version of the software. Please contact our Customer Care team at 1.800.227.0038 or by email at office.sales@2020spaces.com. You may also contact our Customer Success team at 1.800.638.6002 or by email at office.support@2020spaces.com.

Q. Would we be able to modify an XREF? (Lisa Lohrbeer)

A. Yes. 2020 Cap Complete supports the use of external reference files.

Q. Are there system requirements listed somewhere? (Kristina Wise)

A. System requirements for all 2020 Office applications are found at
https://www.2020spaces.com/support/install/

Q. Can you show how title blocks are set up and views showing different layers?
A. This webinar includes a demo of 2020 Cap Complete. You can access the video of this webinar from our
YouTube channel or by clicking here: https://www.youtube.com/watch?v=745feB4fhi0&feature=youtu.be

Q. Can you open an existing drawing done in CAD/CAP?
A. Yes. The default file format for both 2020 Cap and 2020 Cap Complete is .dwg.

Q. What type of tasks are you seeing not in 2020 CAP complete that is in AutoCAD? And are there tasks that are
going to be added to 2020 Cap Complete? (Tom Grawe)
A. Please visit the 2020 Cap Complete CAD system Help file for a complete list of supported commands and any
other CAD system command questions you may have.

Q. Would we be able to open an XREF and make modifications to them using 2020 Cap Complete? (Lisa Lohrbeer)
A. Yes. 2020 Cap Complete supports the use of external reference files.

Q. Are you considering these XREFS? (Jessica Roy)
A. Any drawings created in 2020 Cap Complete are saved as .dwg files.

Q. Is there a list of available commands? We need to be able to draft, in addition to plopping in CAP blocks. (Elise
Lavigne)
A. Please visit the 2020 Cap Complete CAD system Help file for a complete list of supported commands and any
other CAD system command questions you may have.