Visualization, simplified

Office space planning does not need to be complicated. 2020 Visual Impression provides a way to help your clients understand your design solutions with the fastest, easiest, and most affordable approach. 2020 Visual Impression can help you communicate your solutions quickly and at any point in the design process. We received many great questions during the webinar and wanted to make sure everyone was able to see them. Please see a list of questions and answers below.

Q: *When is the annual 2020 Design awards? If I want to enter the contest, how do I check in to see when is the start date? (Samantha Bonham)*

A: The 2020 Design Awards are typically run in April or early May of each year; in time for NeoCon. The announcement is made a few months prior to NeoCon via our website, social media, and email. You can see this year’s winners by visiting our website: <https://www.2020spaces.com/2020products/2020visualimpression/inspiration-awards/contest/gallery/>

*Q. What report is being used in the demonstration? (Karla Wilcox and Carmen Dominguez) Is it included in the list of reports? (Carmen Dominguez)*

A. The report in the demonstration is Single Item Visualization and is included in Standard Reports.

*Q. What version of PowerPoint has Design Ideas? (Lisa Deweese)*

A. Design Ideas is a subscriber-only feature of Microsoft 365. This article from Microsoft has more information about Design Ideas in PowerPoint [Create Professional Slide Layouts With PowerPoint Designer](https://support.microsoft.com/en-us/office/create-professional-slide-layouts-with-powerpoint-designer-53c77d7b-dc40-45c2-b684-81415eac0617#req-win)

*Q. Is there any way to set up the architectural walls from AutoCAD so that the walls are more accurate? (Lisa Lohrbeer)*

A. Today, there is no way to import architecture into 2020 Visual Impression.

*Q. How did you get that drop down showing all product in VI? (Denise Kerins and Elizabeth Favreau)*

A. To open the window showing all the product in your rendering, click the triangle tab on the right side of the 2020 Visual Impression screen to expand the window.

*Q. How do you make brick columns in 2020 Visual Impression? (Lisa Merrill)*

A. Select and place a column from the Architectural Items in 2020 Visual Impression. Then, apply a brick finish to the column using Custom Materials.

*Q. How do you get the ceiling tiles? Were they manually imported from a palette? (Samantha Bonham)*

A. Click on the ceiling, then click on Materials. When the Materials palette opens on the left, click on Ceiling and Textures. There are 4 different ceiling tile textures to choose from.

*Q. How do you put an image of a framed picture on the wall? (Melissa Werbrich)*

A. One of the easiest methods is to [bring in an Extra like ARTWORK\_1 or CANAS3737](https://knowledge.2020spaces.com/articles/en_US/Designing_Your_Space/2020-Visual-Impression-Image-Size-Reference-Chart/?q=image&l=en_US&c=Product%3AX2020_Visual_Impression&fs=Search&pn=1) and [customize the image](https://knowledge.2020spaces.com/articles/en_US/Designing_Your_Space/Creating-a-Custom-User-Material-in-2020-Visual-Impression/?q=image&l=en_US&c=Product%3AX2020_Visual_Impression&fs=Search&pn=1).

*Q. How did you get an accent wall in 2020 Visual Impression? (Lara Wenzel)*

A. Uncheck the “Apply to All Walls” option at the top of the materials palette. Then, the finish will only apply to the selected wall.

*Q. If you add furniture, how do you prevent the walls from moving? (Janet Erhart)*

A. If you add or remove furniture to a scene, 2020 Visual Impression will reset the scene and resize the room.

*Q. When I render in HQ or HQ+, my rendering goes black? Do I need to reinstall 2020 Visual Impression for this to be corrected? (Shawn Wilson)*

A. The following 2020 Knowledge Center article describes how to resolve that issue. [2020 Visual Impression HQ Mode Turns Black and Missing Floors, Doors, and Windows](https://knowledge.2020spaces.com/articles/en_US/Troubleshooting/2020-Visual-Impression-HQ-Mode-Turns-Black-and-Missing-Floors-Doors-and-Windows/)